

******* START SENSITIVE INFORMATION NOW – NOT FOR PUBLIC
DISCLOSURE *******

Checks on the venue have been completed on police indices which show the following reports on the location below:

In **2021** reports of covid breaches at venue were made:

CAD 7615/01JAN21 – Informant states Covid breach at bar, can hear music and loud voices. Officers attended. Around 6 persons inside, all told to leave and advised re covid breaches.

CAD 5970/11JAN21 – Informant states shouting from premises, believed fight. Officers attended, parties had left.

CAD 636/13FEB21 – Reports that the venue is having loud parties and playing music. States it usually starts around 7pm, they let people in and close the shutter. Due to call coming in during early hours officers were unable to gain further information from informant. Op Pima Serial (target breaches) attended evening of 14th, shop shutter closed, padlocked and venue in darkness.

In **2022** the following reports were made to police:

CAD 1725/22JUL23 - MOP has called Police to report ASB from outside the location in the early hours of the morning. MOP states this is ongoing with noise nuisance, drugs in the area & Balloons being used. Details shouting, swearing and drinking on the street from early in the morning. Happens every weekend.

CAD 4121/15AUG22 – Loud shouting and music coming from venue.

CAD 1224/08OCT22 - people keep coming in and out they are drunk and being loud.

CAD 1941/04JUN22 – Complaint stating venue playing music from yesterday until now (0814hrs). PC EWART called venue and spoke to Ms TWIST at 1800hrs (04/06/2023) T02081275260 - initially Ms TWIST could not hear the officer due to the noise of music in the background. She was informed they must turn the music down and that as per their licence they could not cause any public nuisance whereby the music could be heard beyond the boundaries of the premises and that we had received complaints. She was apologetic, explained that jubilee celebrations may have gotten them carried away and that the music would be turned down and we would not get any more complaints.

In **2023** the following was found in regards to the address:

CAD 991/28JAN23 – Inft states it is believed there is a male in the location with a gun.

CAD 1531/05FEB23 - inft states there is an illegal club at location.

CAD 1247/09APR23 - inft states customers from bar/restaurant are causing disturbance o/s in the street, smashing bottles this bar should have closed hours ago according to hours listen online

CAD 2064/27MAY23 – TTK within the premises. 2813918/23

CAD 1437/03JUN23 – Nightclub playing loud music and drugs being sold and people smoking.

CAD 1051/03JUN23 – Inft states venue is being run like a night club, there are people in there smoking and drinking and keep allowing people inside with doors locked.

CAD 1426/11JUN23 – Inft, bar is making a lot of noise, they are smoking weed

CAD 3153/02JUL23 - CRIS 2817362/23 - 03/07/2023 – GBH at ANOTHER venue but noted that one suspect arrested for the GBH was Ms TWIST.

EMAIL On the 14th June 2023 PS JONES sent an email to Ms TWIST in regards of reports of ASB and drug taking.

Furthermore, Ms TWIST came to notice to the police licencing team on 03rd JULY 2023. This was after Ms TWIST had been arrested at a nearby venue (Q-VIBES LOUNGE, 428 WEST GREEN ROAD N15) for an allegation of GBH whereby it was alleged that Ms TWIST has had a verbal altercation, escalating to the victim being hit over the face three (3) times with a metal bike chain. Police attended this other venue whereby Ms TWIST was arrested for the assault. A later counter allegation of assault however was also made by Ms TWIST after her detention in police custody. This case has now been closed due to insufficient evidence to proceed on either side by the investigating officer. Due to this incident however the police licencing team made contact with Ms TWIST as this is not behaviour we would expect from a PLH or DPS who holds a form of responsibility not only to her venue but also to members of the public who may attend her venue.

Police attended the venue multiple times to conduct a licencing check on the venue however the venue appeared closed and shutters were down, this was on the following dates:

03/07/2023 - I have tried to call the PLH however I could not get through, no option to leave a voicemail. I have now sent an email to PLH to invite her to the station for a meeting on Wednesday as a matter of urgency to go through her premises licence and role as a DPS.

05/07/2023 - VISIT (ONSITE VISIT)

DPS did not turn up at the police station for emailed time. Unable to reach on phone. Venue Visited to discuss current issues and counter allegation and remind of licencing objectives. Venue was closed.

19/07/2023 - Spoken in depth with Ms TWIST on the phone, A meeting has been arranged for her to attend Edmonton Police station TOMORROW 20/07/2023 at 1500 hours so that this can be discussed in person. Email sent to Margaret reiterating this meeting in writing.

On 20/07/2023 a meeting was held with Ms TWIST at Edmonton police station after contact was able to be made with her. It was discussed in depth regarding complaints around the venue and stern reminder about Ms TWIST's obligation as being a PLH and DPS.

Ms TWIST has stated that the following measures are going to be taken by herself in the venue to minimise future complaints.

1. Refusals log to be kept updated containing all incidents or ejections of premises.

2. Security to be advised of recent complaints and to be directed to moved people on from venue in a quietly manner at close.
3. Music and lights to be turned on at the moment last orders are being taken which is 30 minutes prior to close. This is to prevent stragglers.
4. Consideration on whether alcohol needs to stop being sold at an earlier time based on an assessment of current punters.
5. No staff meetings to be held inside the venue after hours. Unless it is an emergency meeting, all debrief meetings to be held the next day.

05/08/2023 - VISIT (ONSITE VISIT)

Visited venue at 2030hours, venue was closed with shutters down.

CAD 2300/09JUL23 (0913hrs) – Inft states the shutters to the venue were down but people have just come out of them and are now fighting in the street.

CAD 1725/22JUL23 (0707hrs) - Shouting, swearing and drinking on the street from early in the morning. Happens every weekend been happening since 0300hours.

CAD 1565/26AUG23 (0628hrs) – There was a fight at location involving broken bottles and now a car has driven into people and drove off. Police attended but no one would engage with police or substantiate any offences.

CRIS 2824450/23 – 0500hours – Affray fight outside the location 2 people arrested.

CAD 3651/22SEP23 (1315hrs) - Inft who is MS TWIST states that last Friday 15th September a large group of men were outside her venue with knives and that she was scared to leave the premises. States police attended however as stated on the report a record of this could not be found. Appointment booked in with Ms TWIST.

CAD 7035/23SEP23 (2007hrs)

***** SENSITIVE INFORMATION FINISH*****
